

A&D AUSTRALASIA PTY LTD (Incorporating A&D Medical Pty Ltd) INSTRUMENT WARRANTY

Firstly, we'd like to thank you for buying an A&D product. We are very proud of the workmanship that goes into the design and manufacture of our products and would like to take this opportunity to advise you of our warranty terms and conditions.

1. If returning your instrument for repair during the warranty period, please include your completed warranty card or a copy of your invoice/receipt as proof of purchase.
2. Your A&D Australasia product is warranted against any defects in materials and workmanship for a period of 12 months from the date of the original purchase, with the exceptions of models listed in the table overleaf.
3. This warranty covers both parts and labour and the product will be repaired without charge upon return to A&D Australasia's head office, subject to conditions 4 & 5 below. Please note this warranty does not include the cost of postage or handling to or from A&D Australasia's head office.
4. Under the terms of the warranty, the repair or replacement of any part shall be at the opinion of the Company or its Authorised Agent.
5. This warranty only applies if the instrument has been used in accordance with manufacturer's recommendations, under normal use and reasonable care (in the opinion of the Company). This warranty does not cover damage, malfunction or failure to the instrument resulting from misuse, neglect, abuse, or it being used for a purpose for which it was not designed or is not suited.
6. This warranty is in addition to any condition, warranty, right or liability implied by the *Competition and Consumer Act 2010* and State and Territory Legislation.
7. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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PLEASE RETAIN THIS CARD AND IN THE EVENT OF A WARRANTY CLAIM, RETURN THE COMPLETED CARD AND PRODUCT TO US.

ARRANGE WARRANTY RETURNS BY USING THESE CONTACT DETAILS.

PLEASE PROTECT YOUR INSTRUMENT BY RETURNING IT IN ITS ORIGINAL PACKAGE.

FURTHER PROTECTIVE COVERING/WRAPPING WOULD BE ADVISABLE.

AND
A&D Australasia

A.B.N. 26 007 556 809

FOR ENQUIRIES:

Phone: 08 8301 8100 or

Email: warranty@andaustralasia.com.au

CUSTOMER DETAILS (please print clearly)

Name:

Street:

Suburb: State: Postcode: Country:

Phone: () Email:

PRODUCT DETAILS

Model No.: Serial No.: Date of Purchase:

Invoice Number:

Purchased from:

